



Zutek Services CC

South Africa

P O Box 21766
Bluff Durban
Kwa-Zulu Natal
South Africa
4036

Tel: +27 (0) 31 466 5112

Fax: +27 (0) 86 516 1141

Mobile: +27 (0) 76 289 1440

Website: www.zutek.co.zaE Mail: dylan@zutek.co.za

COMPANY OVERVIEW

Leading Supplier of Sales, Maintenance and Service of High-Quality Laboratory Test Equipment in Southern Africa

Introduction

History

Zutek Services was established in October 1991, primarily as an after sales service and support organization catering for many existing laboratories whose instrument suppliers did not facilitate this paramount aspect of continuity.

Vision & Mission

Our vision to provide a strong field service, marketing and after sales support with the product supplied to our Clients.

Our mission is to supply highly accurate, reliable, robust scientific and analytical instruments and maintain a representative localised spare-part availability to minimise instrumentation downtime to our Clients

Repair & Maintenance

Zutek offers services level agreement to service the equipment to ensure preventative maintenance, calibration, and relocation services. All work is performed by our professionally trained, accredited and certified technicians who use only approved spare parts to guarantee instrument performance. All equipment as used by our certified and trained technicians are externally serviced, calibrated and certified by SANAS accredited service providers as per ISO 17025.

Field Services

The Zutek Brand remains resolute in providing unparalleled after sales service and support and this in all honesty is our strongest sales tool, striving to ensure the highest level of stakeholder satisfaction and value acknowledgment. We supply, support and service high quality laboratory instrumentation to the African market.

Zutek is predominantly geared service the petroleum, oil and gas instrumentation users. Our partnership with manufactures is inclusive business, sales and we are an accredited dealer to several leading global brands. Onsite service, calibration and certification by our professional certified service technicians is standard practice for Zutek Services who all too well fully understands the importance mitigating all possible instrument downtime.

Application

Our commitment to quality service, over the years, has been instrumental in achieving a solid foundation of satisfied Clients; accordingly, we strategically invested to expand our sales and service footprint nationally. The digital revolution, subdued economic growth and global uncertainty, is perpetuating risk-mitigation-acquisition-cycles, and this ultimately is where our real strength lies, ensuring customer peace of mind when making high capital investments.



Leading Partnerships and Brands

Zutek has well established, exclusive partnership agreements with highly reputable laboratory instrument manufactures across the globe, all of which leverage innovation, disciplined research and development best practice combined with latest precision manufacturing technologies to provide state-of –the-art industry solutions of highest quality at competitive price points.

Industry

Zutek provided the best instruments with a proven track record sourced from around the world. Instruments are successfully utilized in refineries, laboratories and field services.

Measurement

Zutek analytical instruments are utilized in almost all fuel, gas and oil fields to ensure product meet specifications, comply to the various international accepted test methods and achieve profitability goals.

Method

Zutek is committed to providing analysers that comply with consensus standards from International Standards Bodies such as ASTM, ISO and CEN. Zutek Services has partnered with leading suppliers of Traceable Certified Reference Materials (CRM) ensuring all measurement results are fully traceable to the prescribed methods and ISO 17025 when required and or prescribed.